



At SafeStor we are so confident our galvanised steel storage units are built to last, that we provide them with a 10 year warranty against anti-perforation.

#### What is covered by your SafeStor Warranty?

-This covers the repair and replacement of all Safe-stor manufactured parts, this does not include locks and hinges, damaged from corrosion, subject to the condition the SafeStor shed has been maintained in compliance with the maintenance instructions.

-The Locks are covered by a 12 month warranty, this covers the replacement of the padlocks supplied with a SafeStor unit if it fails due to a manufacturing fault. SafeStor will contact the supplier and replace the padlock on your behalf.

-Locks that have become damaged through an attempted or successful break in are not covered; these can be replaced at a charge.

-The lock handles are not covered in the warranty as they are designed to shear off in case of an attempted break in, replacements can be purchased at a charge.

#### Replacing parts of your SafeStor Unit

If a component of your SafeStor unit develops a fault, please email us at [customerservices@kintechltd.co.uk](mailto:customerservices@kintechltd.co.uk) with all details and supplying images of the item and problem. If the failure is due to manufacturing we will supply the part at no cost.

If the part has failed from neglect, wear and tear or failure to adhere to the maintenance instructions, the part will be provided at a charge. In case of needing specialist fitting an extra service charge will be incurred. If necessary, an engineer can be dispatched to you to find the problem however this again will be at a cost.



### SafeStor maintenance level expected to validate your warranty

Your SafeStor unit must be washed down regularly with soapy water, we suggest at least twice a year and up to once a month if you live in an area with salt air. Locks and Hinges must be lubricated at least once a year with the correct oil to ensure they maintain effectiveness.

Paint damage should be treated with suitable touch up as soon as possible, as rusting may occur if left untreated. If you are wanting to secure your unit using ground anchors, these must be treated with rust inhibitor.

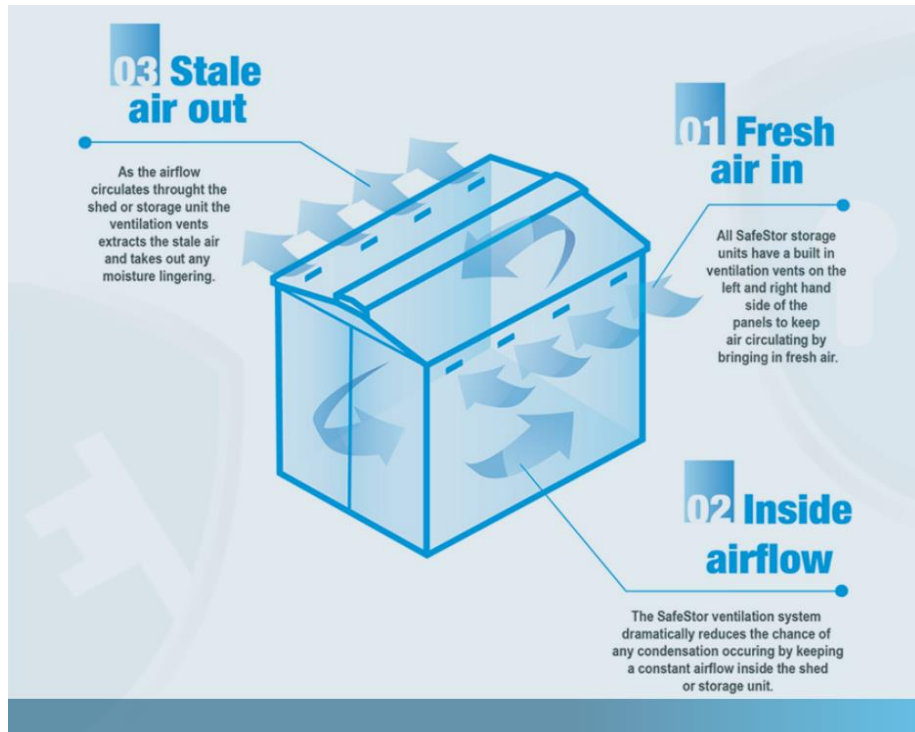
If you install unsuitable accessories to your SafeStor unit or treat your unit with any substances that destroys the anti-perforation, then this will invalidate the warranty.

\*Warning: use/storage of corrosive substances on/in the unit will invalidate your warranty\*

\*Failure to carry out basic maintenance will invalidate your warranty\*

### Condensation and extreme weather maintenance

All SafeStor units have a built-in ventilation system, designed to help reduce condensation by bringing in fresh air and taking out any lingering moisture. The diagram below depicts exactly how it works:



The SafeStor ventilation system dramatically reduces the chance of condensation occurring, thus restricting the formation of damp that can cause damage to your stored items. However, condensation may still occur particularly with extreme weather and if the unit is not properly maintained. To allow the built-in ventilation system to be as effective as possible, we recommend the following instruction:

- Place your SafeStor unit in a location that allows for constant airflow around the unit, rather than tight against a wall, existing shed or near large areas of shrubs and trees which will increase the chance of condensation occurring. Your unit should not be placed in a position where it will be subject to excessive amounts of sunlight/heat. This will cause the metal unit to become too hot and potentially suffer heat damage. Any damage caused by heat and hot weather is not covered by SafeStor warranty.

- Brush any layers of snow from the unit where possible. If the lock is frozen pour warm water (not boiling) over the lock and wipe dry.



-Heavy rain may result in water ingress, so be sure to check the joints around this area and reseal them with a silicone sealant if necessary.

- Ensure that stored items, such as bikes or outdoor chairs, are wiped clean and are dry before storing in your unit. If items are wet from being out in the rain and are not dried before being stored, this is likely to produce excess moisture within your unit.

- For long-term storage use, it's important to check stored items at regular intervals to identify any signs of moisture or damp within the unit. It is possible for moisture to form in extreme weather conditions, so by checking the contents regularly and drying up any small amounts of moisture straight away, this will help to avoid a huge build-up over a long period of time.

If you're experiencing persistent problems with moisture, a domestic moisture trap will soak up excess moisture and help to reduce condensation build-up within the unit. It is the responsibility of the customer to periodically check for moisture inside the unit, and place the unit in a suitable location.

Kintech takes no responsibility for damages caused by moisture, condensation or heat. The customer must take appropriate actions to reduce or remove any moisture, and failure to reseal in the event of rain damage will invalidate your warranty. If you wish to return a purchased product, please email [customerservices@kintechltd.co.uk](mailto:customerservices@kintechltd.co.uk).